



T-420

Shelter Operations Course

Course Description

T-420 Shelter Operations

This course is designed to prepare students to open and effectively run a shelter providing disaster services in a safe environment for its residents and staff.

Course Learning Objectives:

- Upon completion of the course the student will be able to:
 - Understand the roles and responsibilities of a shelter manager throughout the opening, organizing, operating and closing phases of a shelter.
 - Develop a plan for setting up shelter space and obtaining supplies.
 - Know the importance of effectively communicating with clients, partners, shelter staff, the media and key community members.
 - Accommodate the diverse needs of clients in shelters.
 - Collaborate with internal and external partners.

Target Audience:

Fire Service, Government Administration, Health Care, Emergency Medical Service, Private Industry, Public Health, Public Works, Volunteer Organization, Law Enforcement, Military, Education, Elected Official, Emergency Management, Public Safety Communications

Training Location:

Texas Department of Public Safety
1901 Bob Bullock loop
Laredo, TX 78043
County: Webb

Point of Contact:

Jose Alejandro
Texas Division of Emergency Management
956-489-7083
jose.alejandro@dps.texas.gov

To Register: Go To www.preparingtexas.org

Instructors: Mario Chapa

Course Length: Date: 06/06/2014 Time: 08:00 - 17:00

Prerequisites: None

Cost: No tuition is charged.